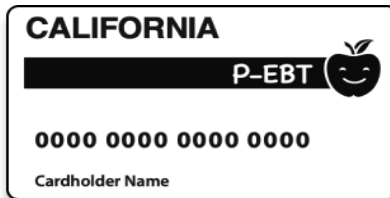


Frequently Asked Questions P-EBT 2.0 Program 2020-2021

UPDATED 4/16/2021



What are 'P-EBT' or Pandemic EBT benefits?

Due to the COVID-19 pandemic, students who are eligible for free or reduced-price meals at school will get extra food benefits. These food benefits are called Pandemic EBT or P-EBT benefits. P-EBT benefits help families in California buy groceries for their eligible children.

Who is eligible for P-EBT benefits?

This year, the State of California is **automatically** mailing P-EBT cards to all students enrolled in the Free and Reduced Cost Meal Program.

When will I receive my P-EBT card via US mail?

The State of California anticipates that they will be mailing out the P-EBT cards in mid-April 2021, but it could be until mid-June 2021.

When will I receive more information about the status of my P-EBT card?

We will send you information as soon as we receive clarification from the State of California.

Is my family still eligible to participate in school meal programs if we receive P-EBT?

Yes. P-EBT benefits are additional food benefits that do not replace any child nutrition program meals being offered. Children may continue to receive "grab n go" meals offered by schools, even if they are receiving P-EBT benefits.

How much in P-EBT benefits will I get?

Last year, parents and guardians who applied for the P-EBT cards received approximately \$100 per month. The amount of each new P-EBT 2.0 card for the remainder of the 2020-21 school year is unknown, however we expect it

will be similar to previous P-EBT cards issued.

I did not receive my last P-EBT extension benefits?

Your student will be receiving retroactive benefits from September and October in this next round of cards.

What should I do when I get my P-EBT card in the mail?

Please follow the instructions that came with your P-EBT card to activate your card. Then your card can be used to buy food in most grocery stores and farmer's markets.

I received my card, but I was unable to activate it. What do I do?

Please call the P-EBT Customer Service Center at 877-328-9677

I would like to report my card lost/stolen. What do I do?

Please call the P-EBT Customer Service Center at 877-328-9677 immediately.

What can I buy with my P-EBT card?

Your P-EBT benefits can buy food in most grocery stores and farmer's markets, or to purchase groceries online at Amazon and Walmart.

If I get P-EBT benefits, will it make me a public charge?

P-EBT is a disaster emergency benefit based on free and reduced fee school meals eligibility, similar to other benefits that the Department Homeland Security (DHS) has said would not be considered for public charge purposes. However, the US Citizenship and Immigration Services (USCIS) can consider several factors under their public charge test.

Who can I contact if I still have questions not listed on this FAQ's page?

If your question is not listed on this FAQ page, please contact Nutrition Services at (714) 447-7435 (option 1 for Spanish; option 2 for English).